

H.T. STRENGER

PLUMBING SERVICES SINCE 1911

28915 Herky Drive, Unit 101, Lake Bluff, IL 60044 (847) 234-9440 Fax (847) 816-7832 info@htstrenger.com



Clutch Club

Keep Your Home Safe and Save Money.

You have trusted us to keep your systems in your home running efficiently for over 100 years. We offer 24 hour emergency service. Now we can make that service even more cost-effective. Our Clutch Club plan provides you with an opportunity, after paying an annual fee of \$249, to receive an annual inspection of your home's plumbing system at no extra cost. Following our inspection, we will provide you with a free estimate of any repairs which may be necessary, which will be performed by us at our preferred rates. Our preferred rate reflects a 10% discount off our normal rates. The details and benefits of your Clutch Club Plan are shown below. Please feel free to call or email us to learn more about our excellent savings that can be available to you, our Clutch Club Customer.

Clutch Club Plan \$249

This plan includes the following services.

Water Heaters (Residential)- Flush your water heater to remove sediment. Check the burner assembly on your gas water heater, and visually check the Temperature and Pressure relief valve for safe operation. If you're electric, check the thermostat settings and readjust. Insure the water heater is operating at peak efficiency.

Faucets- We will check under the kitchen sink and all lavatories for leaks and corrosion. We will also check for ease of operation and clean aerators on all your faucets throughout the house for proper water flow.

Drains- Our service technician will check for slow drains on your kitchen sink, all lavatories and your tub and shower drain

Toilets- We will inspect the toilet and tank for any leaks and proper flushing action. We will check the water measuring device for proper adjustment along the flapper for a proper water seal. The float ball, overflow tube and any linkage will be adjusted and set to the manufacturer's specifications.

Safety Check Your House- The service technician will walk through your home inspecting your plumbing system and tighten any lose faucet handle during the inspection process. Gas connectors will be inspected visually as well as any exposed piping. You will shown where your emergency shut-off valve is located, along with your emergency gas shut-off valve. Your service technician will check your basement for leakage on drains and or water lines.

****Clutch Club Plan \$249.00 expires 1 year from date of purchase.****

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The Benefits of the Clutch Plan Club Plan

Peace of mind: Automatic annual inspections of your water heater and fixture keep them operating at peak efficiency. Potential problems can be spotted before they cause trouble.

Competent experts at your service: Our competent, trained and dependable staff and experts look after and “worries” about your plumbing system and its performance. We work with you to schedule your service calls when convenient.

Repairs: If repairs are needed related to the above services, Club members are entitled to our preferred rate pricing. Customer approval is always sought before proceeding with any repairs.

Price Protection: Your agreement price cannot be raised during effective dates. Prices will not be raised for following renewal periods without notifying you.

Service you can trust: Our skilled experts know their business. Rely on them, and our reputation to give you fast dependable and fair service.

*Please note, not all items listed above may be able to be performed if existing conditions exist that prevent our technician from performing them. Instead these items are listed as part of repairs that need to be taken care of at your request.

Clutch Club Referral Program

There is no higher compliment a service business like ours can receive than a referral. We strive to make each HT Strenger Plumbing customer a raving fan, and we are grateful for your referrals. That is why we offer our “Clutch Club Referral” program. It’s our way of saying thank you for putting your trust in us for yourselves and those you care about.

If you refer a friend, colleague or family member to us and that person becomes a HT Strenger Plumbing customer, **we will credit your account \$50 towards future service as our way to say thank you.**

To take advantage of this offer, have your family, friend, or colleague mention your name when they call for service. We will then load your account with a \$50 credit. Service must be rendered in order to receive the reward and customer must be a NEW customer to HT Strenger Inc. **Also, as a thank you to your friend or family member we will provide them with a \$25 coupon off their first service call.**

At HT Strenger Inc., we realize that our valued customers are the reason why we have successfully provided plumbing services on the North Shore for over 100 years. We pride ourselves on customer satisfaction and we strive to provide high-quality service for you and your loved ones.